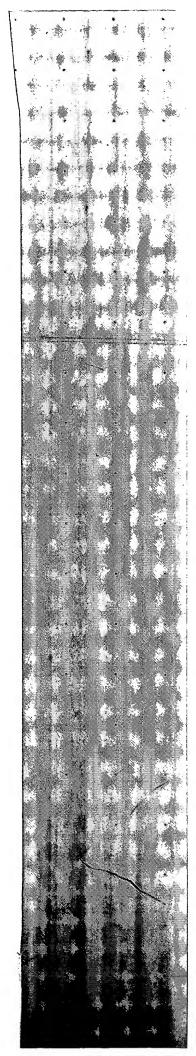
DECLARATION AND POWER OF ATTORNEY FOR PATENT APPLICATION

Express Mail Label:EL549238338US Date of Deposit: October 27, 2000

As a below named inventor, I hereby declare that:

My residence, post office address and citizenship are as stated below next to my name;

I believe I am the original, first and joint inventor (if plural nat patent is sought on the invention	nes are listed below) of the :	one name is listed below) or an c subject matter which is claimed ar	nd for which a	1
PORTFOLIO THEORY METHOD OF MANAG	ING OPERATIONAL RISK WITH RES	PECT TO NETWORK SERVICE-LEVEL AGRE	EEMENTS	_
the specification of which (chec	c one)			
X is attached hereto.				
was filed on	as United States App	lication Number		
or PCT International Appl	ication Number			
and was amended on	(if applica	able)		
I hereby state that I have revie the claims, as amended by any am	wed and understand the conten endment referred to above.	ts of the above identified specif	ication, incl	uding
I acknowledge the duty to disclo accordance with Title 37, Code o	se information which is mater f Federal Regulations, Sectio	ial to the patentability of this and 1.56.	application in	n
foreign application(s) for paten which designated at least one co	t or inventor's certificate, untry other than the United S application for patent or in	ed States Code, '119(a)-(d) or '3 or '365(a) of any PCT Internation states, listed below and have also eventor's certificate, or PCT Inte- tion on which priority is claimed:	al applicatio identified b rnational	n
Prior Foreign Application(s)			Priority Cl	aimed
	(Country)	(Day/Month/Year Filed)	Yes	
(Number)	(Country)	(Day/Month/Year Filed)	Yes	_ No
(Number)		(Day/Month/Year Filed)	Yes	_ No
F1 5	(Country)	•		
I hereby claim the benefit under	35 U.S.C. '119(e) of any Uni	ited States provisional application	n(s) listed b	erow
== 60/162,383 ==(Application Number)	October 28, 1999 (Filing Date)			
(Application Number)	(Filing Date)			
date of the prior application and (Application Serial No.)	(Filing Date)	in 37 CFR '1.56 which occurred be ational filing date of this application (Status) (patented, pend	cation:	_
(Application Serial No.)	(Filing Date)	(Status) (patented, pend	ing, abandone	d)
information and belief are belief	eved to be true; and further and the like so made are punis United States Code and that	nowledge are true and that all sta that these statements were made wi hable by fine or imprisonment, or willful false statements may jeopa	ith the knowle both, under	edge
POWER OF ATTORNEY: As a named this application and transact a registration number).	inventor I hereby appoint the ll business in the Patent and	following attorney(s) and/or ager Trademark Office connected therew	nt(s) to prose with (list nam	cute ne an
26,914), Edward A. Penningto (Reg. 18,753), Richard M. Lu (Reg. 31,596), Louis P. Herz (Reg. 29,551), Daniel P. Mor	on (Reg. 32,588), John E. H dwin (Reg. 33,010), Marc A berg (Reg. 41,500), Marian rris (Reg. 32,053), Louis A	Reg. 35,082), Christopher A. H Hoel (Reg. 26,279), Joseph C. A. Ehrlich (Reg. 39,966), Doug In Underweiser (Reg. 46,134), S J. Percello (Reg. 33,206), Dav stedt (Reg. 37,411) and Wayne	Redmond, Jr. las W. Camer tephen C. Ka id M. Shofi	con aufma (Rec
Send Correspondence to:David	M. Shofi, Intellectual Proper	ty Law Dept.		_
IBM_C	orporation, P.O. Box 218, Yor	ktown Heights, New York 10598		
Direct Telephone Calls to: (nam	e and telephone number) <u>Dav</u>	rid M. Shofi (914)945-3247		
Kai Cieleibak Full name of sole or firs	t inventor			
Inventor's Signature		Date		
195 Oak Grove Avenue, Mer Residence	lo Park, CA 94025, USA			_
<u>German</u> Citizenship			•••	
Same as above. Post Office Address			<u> </u>	-



Docket No.CHATAAANNYRNST

DECLARATION AND POWER OF A NEY FOR PATENT APPLICATION	Express Mail Label:EL549238338US Date of Deposit: October 27, 2000
Beat Liver	, , , , , ,
Full name of second joint-inventor, if any	
Inventor's signature	Date
Ruetistrasse 36, CH-8134 Adiswil, Switzerland Residence	
<u>Swiss</u> Citizenship	
Same as above.	
Post Office Address	
Full name of third joint-inventor, if any	
Inventor's signature	Date
Inventor 5 52giacus	
Residence	
Citizenship	
Same as above. Post Office Address	
Post Office Address	
full name of fourth joint-inventor, if any	
ā	
#inventor's Signature	Date
T)	
Residence	•
Same as above. Post Office Address	
Full name of fifth joint inventor, if any	
Inventor's Signature	Date
Residence	
Citizenship	
Same as above.	
Post Office Address	
Full name of sixth joint-inventor, if any	
Inventor's signature	Date
Residence	
Citizenship	
Same as above. Post Office Address	

